

Customizable Benefits with 100% Support for HR and Employees

As the area's largest, full-service Third Party Administrator, Custom Design Benefits provides affordable self-funded benefits options that fit the needs of your unique workforce.



Administration Plans

Full service and fully customizable

- Medical with PBM integration
- Dental
- Vision
- Hybrid Insurance Plan (HIP) - Advanced HRA

Compliance Administration & Support Solutions

- Compliance Support
- COBRA Administration
- SPD & Plan Documents
- Claim Fiduciary Services

FMLA & Leave Management, Including ADA

- Paid Family & Medical Leave (PFML) – NEW

Medical and Pharmacy Risk Management

- TrueCost Rx – Reference-Based Pricing on Pharmacy
- Independent Specialty Drug Prior Authorizations
- Specialty Drug Copay Assistance
- Alternative Funding Solutions
- Custom Care Population Health Management
- In-House Utilization & Case Management

Administration of Custom Flex

- Flexible Spending Accounts
- Health Savings Accounts
- Health Reimbursement Arrangements
- Lifestyle Spending Accounts

Cost Containment Solutions

- TrueCost Reference-Based Pricing
- Bundled Payments and Centers of Excellence
- Telemedicine
- Innovate 360 – Integrated Patient Advocacy
- Direct Primary Care
- Near-site Clinics
- SupportLinc Transformative Mental Health Care

Advanced Data Analytics

- Executive Dashboard
- Integrated Medical & Prescription Data
- Monthly & On-Demand Reporting